



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 5369

SERIAL NUMBER 09/800,568	FILING DATE 03/08/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. H-970	
APPLICANTS Masayuki Kan, Yokohama, JAPAN; Koichi Kunimasa, Ebina, JAPAN; Kyoji Chiba, Hadano, JAPAN; Takahiro Tsukishima, Zushi, JAPAN;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS ***** JAPAN 00-067549 03/10/2000					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/16/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY JAPAN	SHEETS DRAWING 13	TOTAL CLAIMS 28	INDEPENDENT CLAIMS 6
ADDRESS <i>Customer Number 24956</i> Mattingly, Stanger & Malur, P.C 104 East Hume Avenue Alexandria, VA 22301					
TITLE Customer service method and system					
FILING FEE RECEIVED 1094	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		